



BlueCross BlueShield  
of North Carolina

# MEDICARE

December 2023

## HEDIS 2023 Electronic Clinical Data Systems (ECDS)

Please note, this communication applies to Healthy Blue + Medicare<sup>SM</sup> (HMO D-SNP) offered by Blue Cross and Blue Shield of North Carolina (Blue Cross NC).

HEDIS<sup>®</sup> measure data is collected by one or more methods:

- Administrative method — claims and supplemental data
- Hybrid method — administrative and medical record data
- Survey Method — *Health Outcomes Survey (HOS)* & Consumer Assessment of Healthcare Providers & Systems (CAHPS<sup>®</sup>)
- Electronic Clinical Data Systems (ECDS) — HEDIS reporting standard that leverages electronic data from multiple sources. See below.

The HEDIS Electronic Clinical Data Systems (ECDS) Reporting Standard were introduced in HEDIS 2016 (measurement year 2015) by the National Committee of Quality Assurance (NCQA) and encourages health information exchange, which is the secure sharing of patient medical information electronically. ECDS data collection is part of NCQAs nationwide plan to capture information regarding aspects of care quality with less reliance on clinical medical record review.

There are four types of ECDS.

1. Electronic Health Record (EHR)/Personal Health Record (PHR)
2. Health Information Exchange (HIE)/Clinical Registry
3. Case Management System
4. Administrative

Participating in ECDS may reduce your HEDIS burden.

Focus on patient care rather than medical record requests by granting EMR Direct Remote access to our EMR team. Sign-up today by emailing **Centralized\_EMR\_Team@healthybluenc.com**.

Notes:

- CAHPS<sup>®</sup> is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).
- HEDIS<sup>®</sup> is a registered trademark of the National Committee for Quality Assurance (NCQA).

[bluecrossnc.com/providers/networks-programs/blue-medicare/healthy-blue-medicare](https://bluecrossnc.com/providers/networks-programs/blue-medicare/healthy-blue-medicare)

Blue Cross and Blue Shield of North Carolina Senior Health, DBA Blue Cross and Blue Shield of North Carolina, is an HMO D-SNP plan with a Medicare contract and a NC State Medicaid Agency Contract (SMAC). Enrollment in Blue Cross and Blue Shield of North Carolina Senior Health depends upon contract renewal.

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